



Barrie Bright Learning Childcare – Parent FAQ



1. Enrollment & Waitlist

- **How do I register my child?**

You can register online through our website by completing the **Enrolment Form** by selecting the *Join Our Waitlist button*. The link will take you to our Brightwheel portal to register for the waitlist. Once submitted, our team will contact you to confirm availability and guide you through the next steps for the enrolment process.

- **Is there a waitlist, and how long is it?**

✅ Yes, we maintain a rolling waitlist to ensure fair placement. Wait times vary based on age group and preferred start date. Families are encouraged to join early to secure a spot. Please note that our waitlist is service on a first come first serve basis base on age group and space availability.

- **What age groups do you accept?**

😊 We currently accept children **18 months to 5 years old**, offering dedicated **Toddler** and **Preschool** programs tailored to each developmental stage.

- **Are there registration or deposit fees?**

💰 A non-refundable **registration fee** and a **one-time deposit** are required to secure your child's spot. The deposit is applied toward your final month's tuition.

- **Do you offer part-time or flexible schedules?**

🕒 We offer both **full-time** and limited **part-time** spaces, based on availability. While we try to be flexible, priority is given to full-time enrolments.



2. Hours & Attendance

- **What are your hours of operation?**

Our standard hour of operation is **7:30 AM – 5:30 PM**, Monday – Friday.



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- **Is there an early drop-off or late pickup option?**

📅 Yes — extended care is available as an **optional service** and **must be scheduled in advance**. Families may choose:

Extended Care Option	Hours	Duration	Daily Rate	Approx. Monthly (Mon–Fri)
Early Drop-Off	6:30 AM – 7:30 AM	1 hour	\$25/day	\$350/month
Late Pickup	5:30 PM – 6:00 PM	30 min	\$20/day	\$300/month

- Extended care must be **booked ahead** — either as a **monthly add-on** or **scheduled daily in advance**. Same-day requests depend on staff availability.
- **What happens if I'm running late?**
🚗 Late fees apply **immediately after 5:35 PM** for families **not enrolled in late pickup service**.
A fee of **\$3 per minute**, up to a **maximum of \$30 per day**, will be charged. Frequent late pickups may result in a review of enrollment terms.
- **How do I report an absence?**
📱 Please report absences directly through **Brightwheel**, by emailing info@brightlearning.ca, or by calling **705-812-5005** before **8:00 AM**.

🎓 3. Programs & Curriculum

- **What programs do you offer?**
We offer **Toddler (18 – 30 months)** and **Preschool (2.5 – 5 years)** programs focused on cognitive, creative, physical, and emotional development.
- **What is your approach to learning?**
🎨 Barrie Bright Learning follows a **Reggio Emilia-inspired, play-based, and inquiry-driven curriculum**.
Children are viewed as capable, curious learners who construct knowledge through exploration, hands-on experiences, and meaningful relationships with their environment, peers, and educators.
- Our program integrates Ontario's **ELECT (Early Learning for Every Child Today)** and **HDLH (How Does Learning Happen?)** frameworks to support holistic development — focusing on **belonging, well-being, engagement, and expression**.
- **How do you support kindergarten readiness?**
✏️ Our **Kindergarten Readiness Program** introduces early literacy, numeracy,



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problem-solving, and self-regulation skills through structured, creative activities that promote independence and confidence.

- **How do you handle outdoor play and naps?**

☀️ Children enjoy **daily outdoor play** in our secure playground (weather permitting). zzz

Rest time follows lunch, with individual cots and personal bedding provided.

💰 4. Fees & Payments

- **What are your daily and monthly rates?**

💰 Tuition is calculated based on daily attendance:

Program	Daily Rate	Approx. Monthly (Full-Time 21 Days)
Toddler (18 – 30 months)	\$90/day	≈ \$1,890 / month
Preschool (2.5 – 5 years)	\$85/day	≈ \$1,785 / month

Extended-care services are optional and billed separately based on advance scheduling.

- **How are payments made?**

💳 All tuition and fees are processed through **pre-authorized billing via Brightwheel**. Payments are withdrawn automatically on the first business day of each month. We do **not accept cheques, cash, or manual e-transfers**.

- **Do you accept CWELCC or subsidized families?**

🚫💰 **Barrie Bright Learning operates independently of CWELCC and government subsidy programs.** This enables us to provide a **premium standard of education, care, and learning environments** designed to support each child's full potential.

- **Are there late payment or late pickup fees?**

⚠️ Late payment fees apply after five business days past due. Late pickup fees begin **immediately after 5:35 PM** for families not enrolled in extended care.

🥗 5. Meals, Allergies & Health

- **Are meals and snacks provided?**

🍏 We provide **nutritious morning and afternoon snacks** and a **healthy catered lunch**, following Canada's Food Guide.

- **How do you manage food allergies?**

🚫🥜 All allergies and dietary restrictions are documented during enrollment. Our centre is **nut-free**, and staff receive **anaphylaxis and EpiPen training**.



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- **What happens if my child gets sick during the day?**
🤒 If a child becomes unwell, parents will be contacted immediately for pickup. Children must be symptom-free for **24 hours** before returning.
- **What are your illness and exclusion policies?**
👩‍⚕️ We follow **Simcoe Muskoka District Health Unit** guidelines for exclusion based on illness type (e.g., fever, vomiting, contagious conditions).

🔒 6. Safety & Security

- **How do you ensure children's safety?**
🚪 Safety is our top priority. Our centre features **secure entry access, continuous staff supervision, and 24-hour full security monitoring of the entire facility** to ensure the premises remain safe and compliant at all times.
- **Are your staff trained in CPR and First Aid?**
✅ All educators are **First Aid/CPR certified** and receive **ongoing health & safety training** throughout the year.
- **What is your emergency or lockdown procedure?**
🚨 We have a comprehensive **Emergency Management Plan** aligned with **CCEYA regulations**, including regular drills for staff and children.
- **How do you handle authorized pickup?**
👤 Only individuals listed on your **authorized pickup list** may collect your child. Identification is required for anyone unfamiliar to staff and notice of pickup change must be provided to the center by parent/guardian.

💬 7. Communication & Updates

- **How do parents receive updates about their child?**
📸 We use our **Brightwheel** to share real-time photos, daily logs, and important announcements.
- **Do you use an app for photos and daily reports?**
Yes! Brightwheel keeps you connected to your child's day — meals, naps, milestones, and fun moments.
- **Who should I contact for general questions or concerns?**
✉️ Email us info@brightlearning.ca or 📞 contact us by phone at **705-503-3775**. Our **centre's administration team** is always available to assist with questions, concerns, or enrolment support.